

KYC Processing Service Presentation

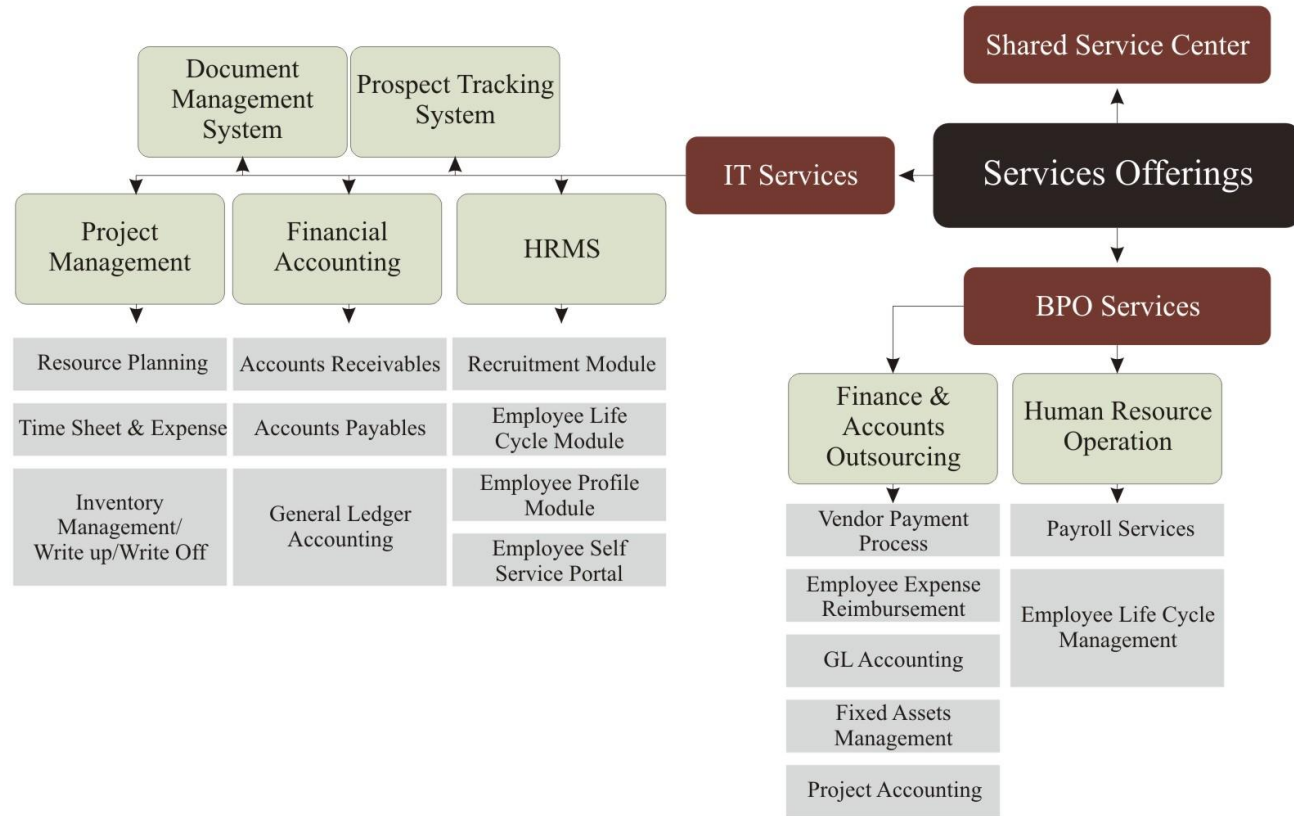
By Osource (India) Private Limited – An ISO 9001:2008 Certified Organization

About Osource

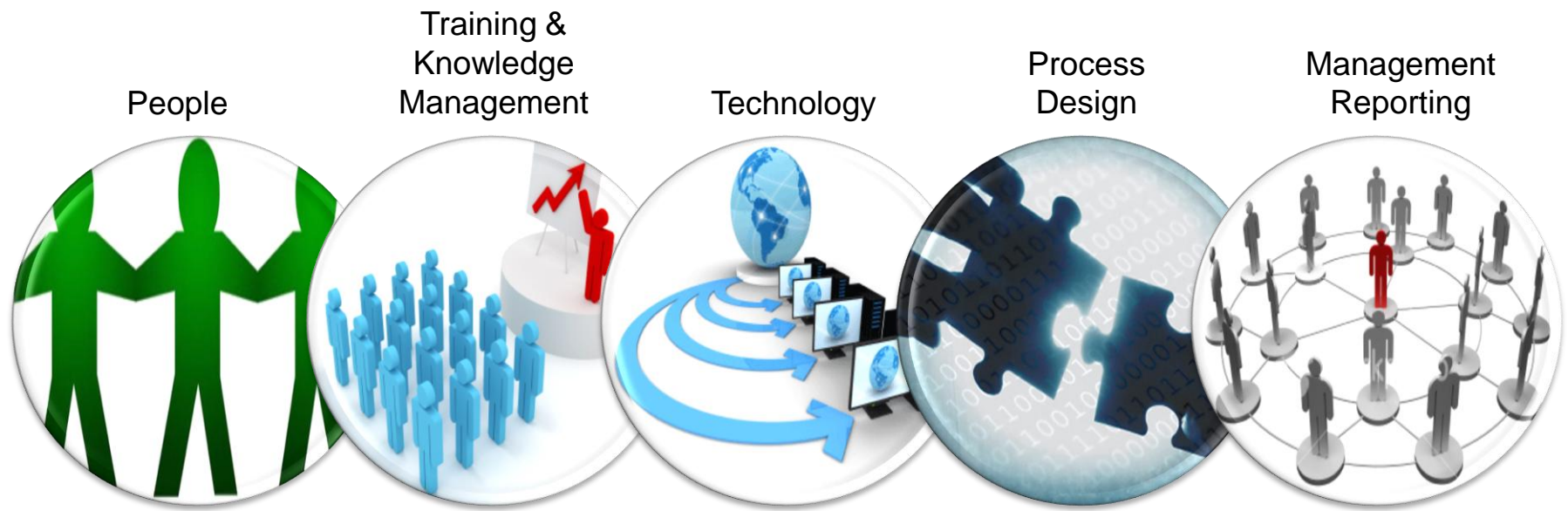
Osource is one of the leading providers of outsourcing and technology solutions. Osource blends its deep process expertise and best practices with optimum technology deliver a comprehensive solution. Owing to strong focus on coupling business processes & technology platforms, Osource has been one of the first organizations to have offered platform-based outsourcing solutions.

The services are offered and seamlessly delivered from multiple delivery centers to meet client's business objectives, process enhancement and cost optimization goals.

Osource provides customized solutions to an eclectic range of industry verticals namely, Banking & Financial Services, Media & Entertainment, Logistics, Hospitality & Health Care, Travel & Foreign Exchange, Legal, Print & Publication, Telecom & Networking, Pharmaceutical, Manufacturing, FMCG, Cosmetics, Mall & Retails companies, Online Retail, Petrochemical, Software & Business Process Outsourcing.



Osource's Process Excellence Approach



KYC Process Challenges

Bulk Processing results in high costs, higher error rates

Voluminous data is difficult to manage

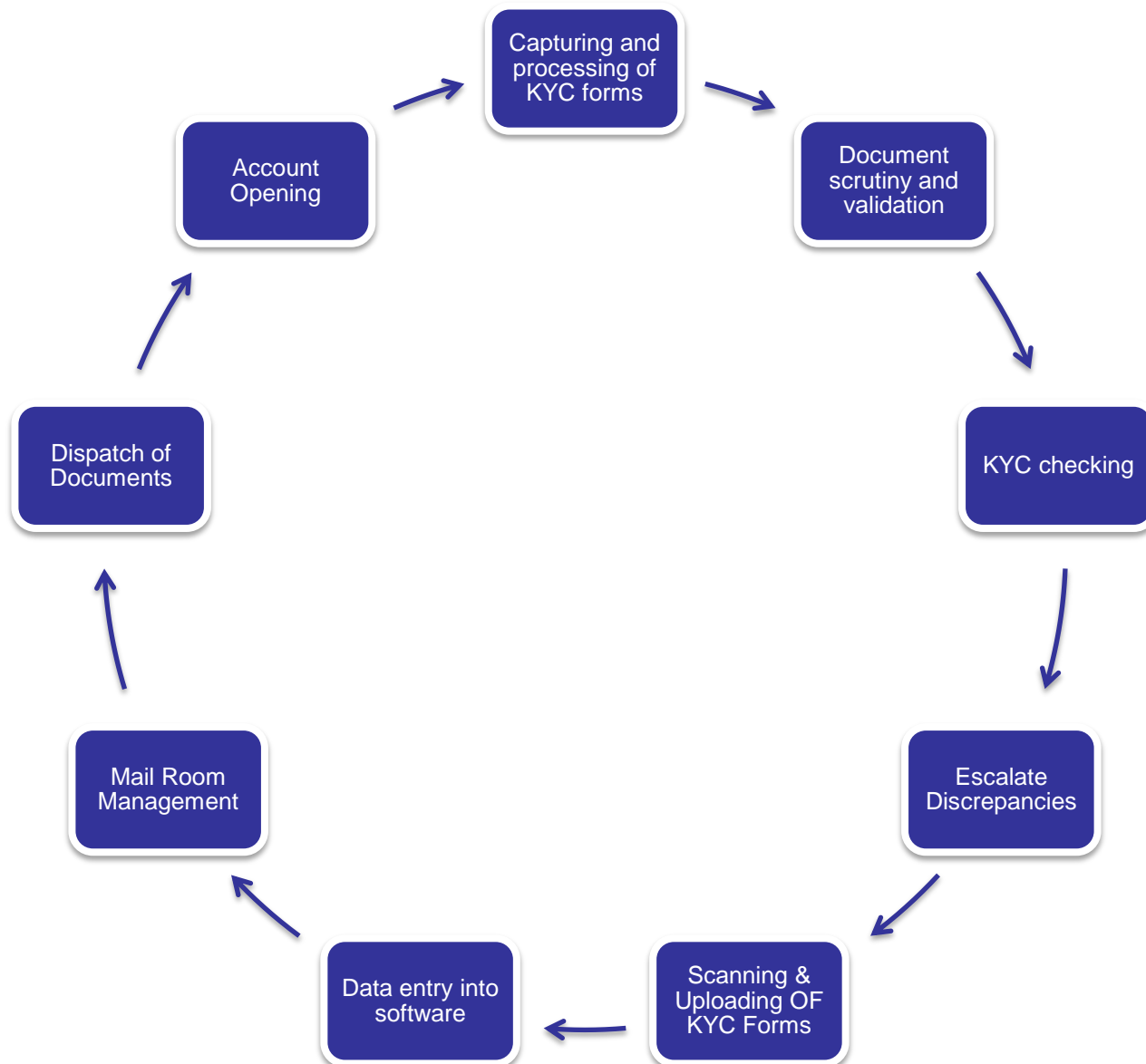
Time consuming

Adhering to stringent compliance

Tracking updates on Customer information

Volume spikes

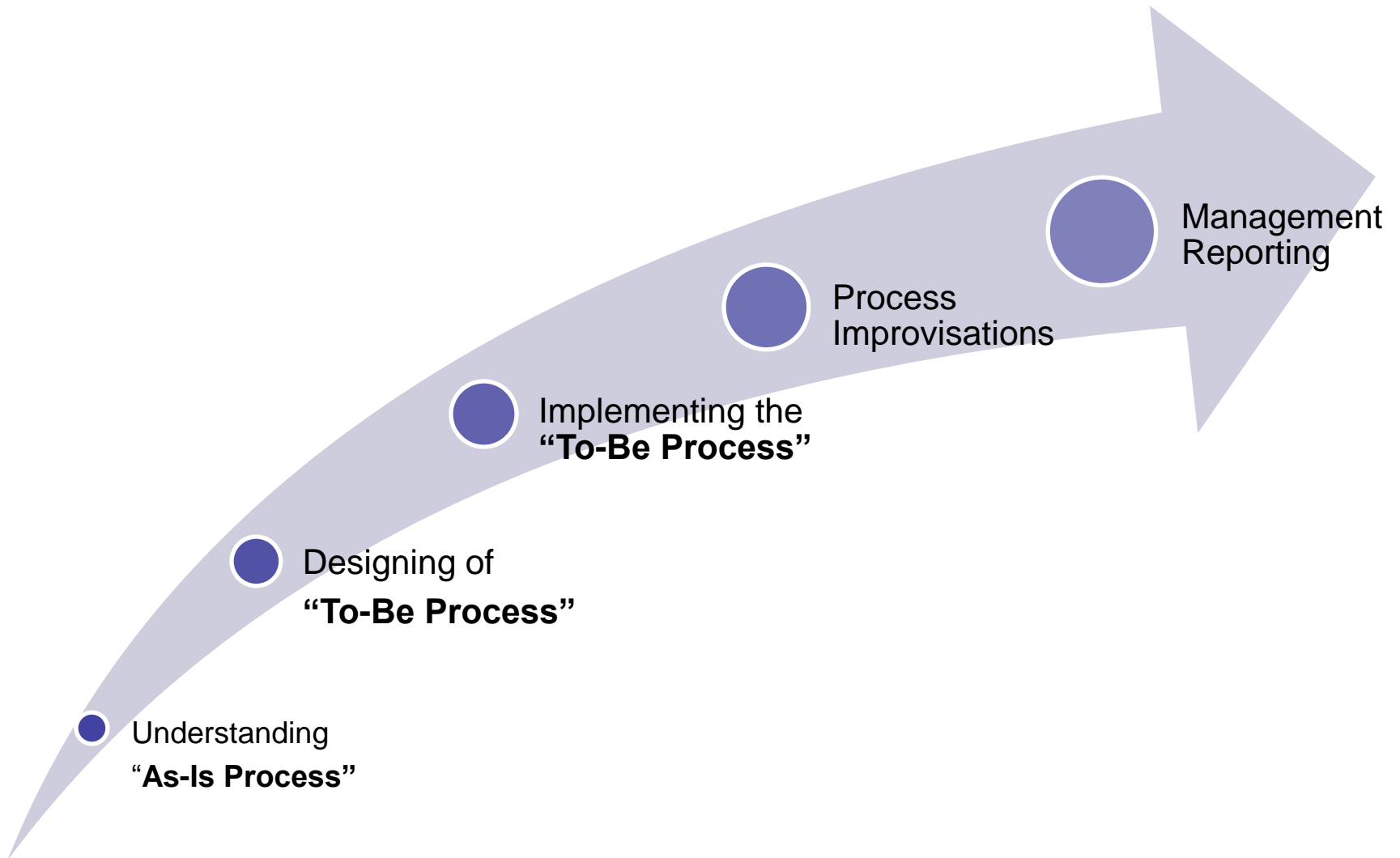
Osource's KYC Service Offerings



Osource's KYC Service Offerings – In Detail

- Capturing & Processing of KYC Forms – ensuring that the relevant data from the application forms is captured accurately in the system.
- Document Scrutiny & Validation – for submission of the documents.
- KYC Checking – at 2 Levels assuring that all the documents submitted are well in accordance to the KYC norms.
- Escalate Discrepancies - for the documents that do not adhere to KYC norms.
- Scanning & Uploading of KYC Forms – into the client or Osource's Document Management System.
- Data Entry into software – after validating & checking of documents, ensuring a soft copy back up of the physical documents.
- Mail Room Management – managing the inward documents for KYC Processing.
- Dispatch Of Documents – to the client after entering all the details into the software.
- Account Opening – by the client after all the KYC norms are met with.

Service Delivery Approach



Advantages of KYC Outsourcing



Ready Experienced resources



Stringent Adherence to KYC Guidelines



Adherence to SLA & TAT



Systematic capture of forms



Quick escalations of discrepancies /pendencies



Proactive query resolution



Focus on customer satisfaction

FAO | HRO | IT | Operations | Consulting

Mumbai | Noida | Hyderabad | Bangalore | Kolkata