

# Corporate Presentation

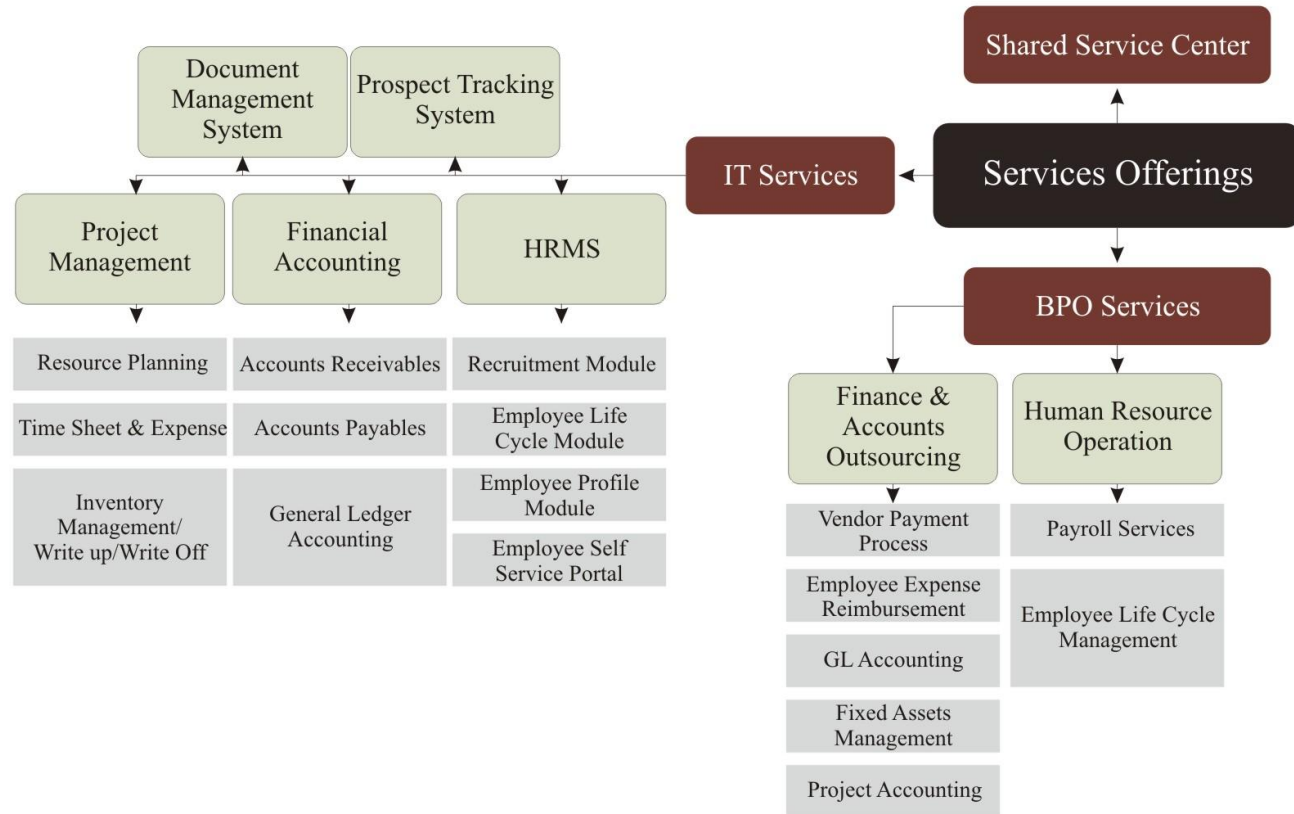
Osource (India) Private Limited – An ISO 9001:2008 Certified Organization

# About Osource

Osource is one of the leading providers of outsourcing and technology solutions. Osource blends its deep process expertise and best practices with optimum technology deliver a comprehensive solution. Owing to strong focus on coupling business processes & technology platforms, Osource has been one of the first organizations to have offered platform-based outsourcing solutions.

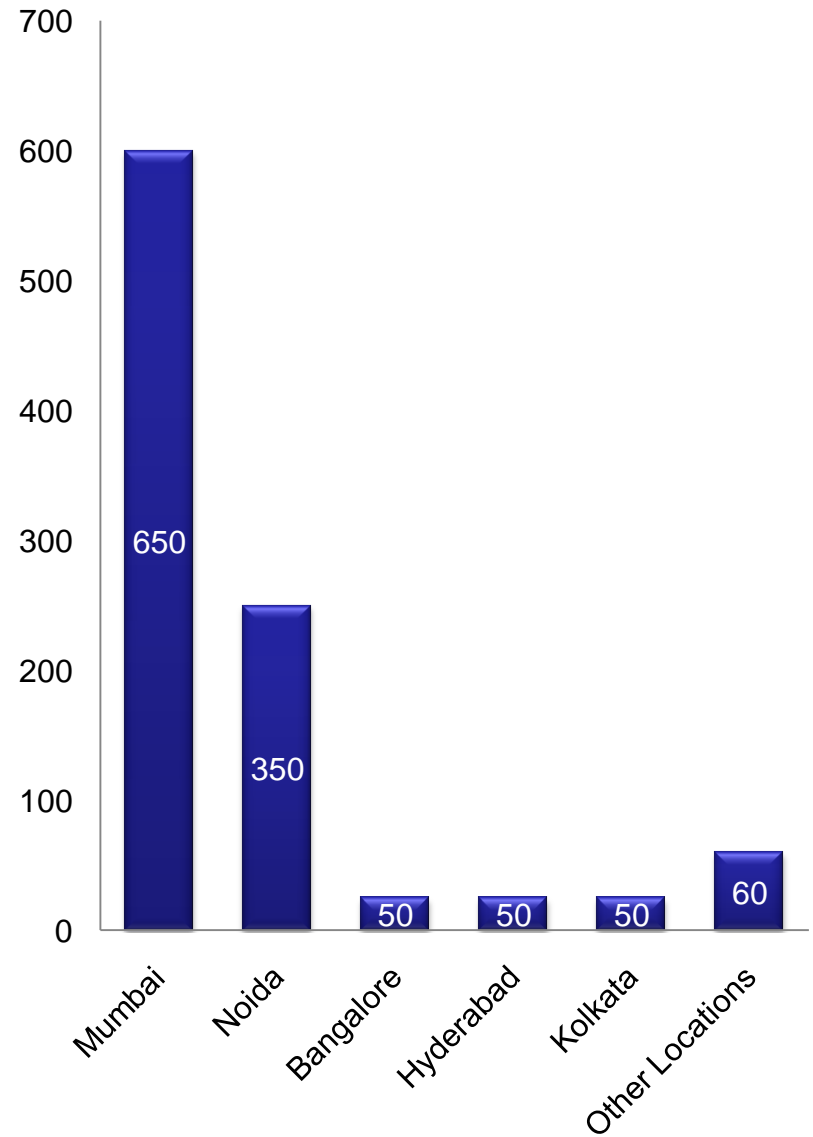
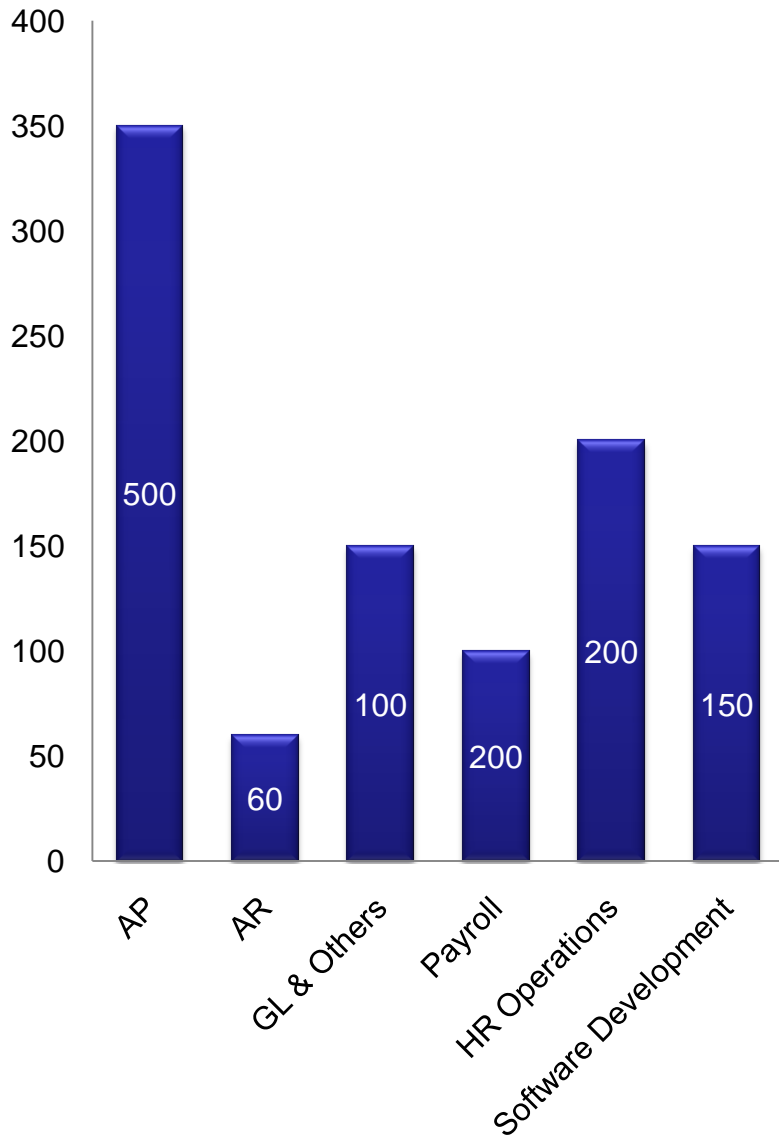
The services are offered and seamlessly delivered from multiple delivery centers to meet client's business objectives, process enhancement and cost optimization goals.

Osource provides customized solutions to an eclectic range of industry verticals namely, Banking & Financial Services, Media & Entertainment, Logistics, Hospitality & Health Care, Travel & Foreign Exchange, Legal, Print & Publication, Telecom & Networking, Pharmaceutical, Manufacturing, FMCG, Cosmetics, Mall & Retails companies, Online Retail, Petrochemical, Software & Business Process Outsourcing.

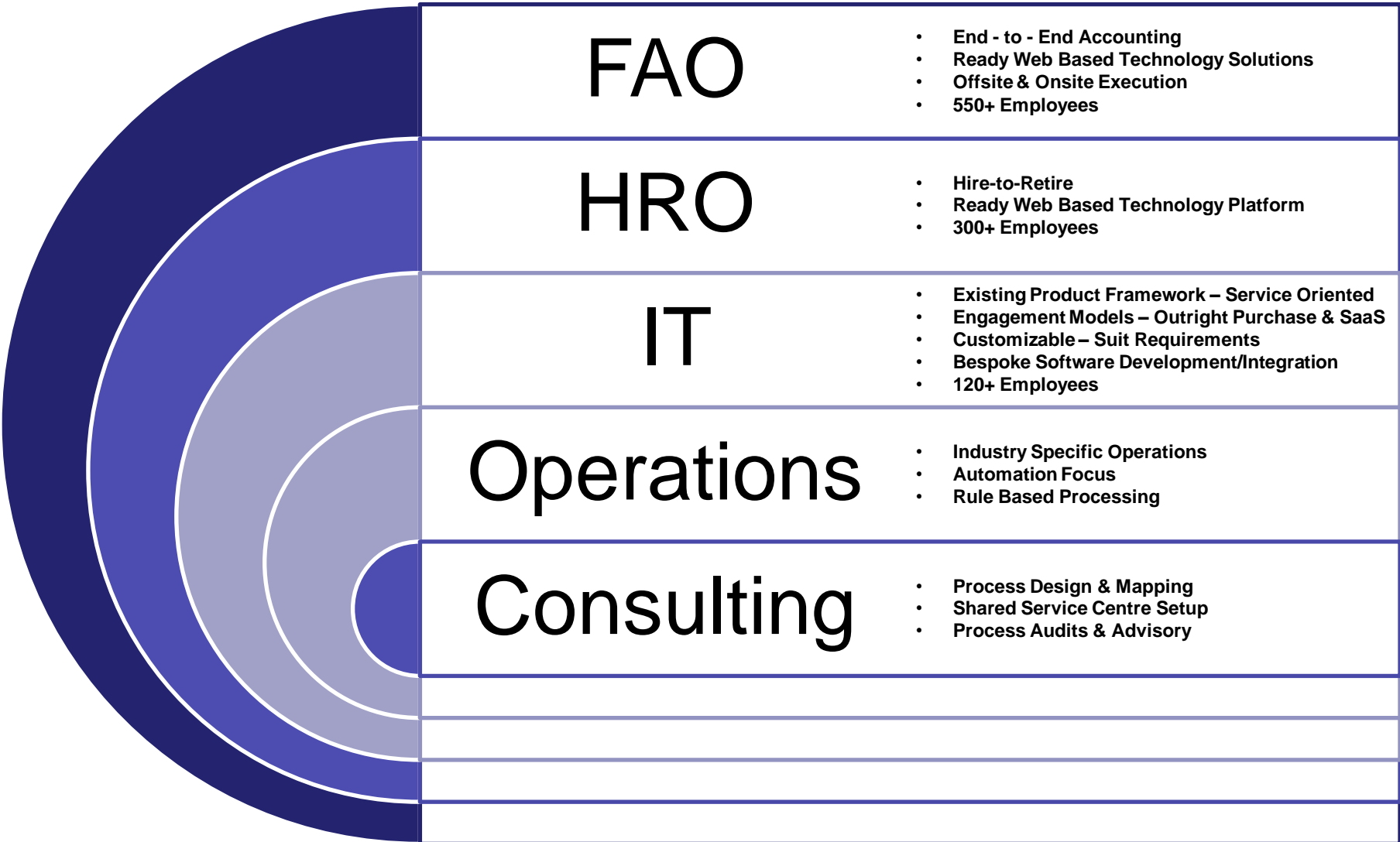




# Employee Mix



# Service Domains



# FAO Service Offerings

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## Procure2Pay

- PO Request Review & Processing
- Receipt & Return Management
- Scanning & Indexing of Invoices
- Invoice Verification – 3 Way Matching
- Payment Processing & Disbursement
- Accruals
- Vendor Helpdesk
- Form 16A & Tax Returns

## Order2Cash

- Order Validation & Processing
- Order Management
- Order Execution & 3PL Coordination
- Invoicing
- Collections
- Dispute Management
- Account Reconciliation
- Forecasting

## Record2Report

- GL Accounting
- Project Accounting
- Fixed Assets Capitalization
- Fixed Assets Accounting
- Closures & Consolidations
- Reconciliations
- Financial Statements
- Audit Support

# HRO Service Offerings

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Recruitment

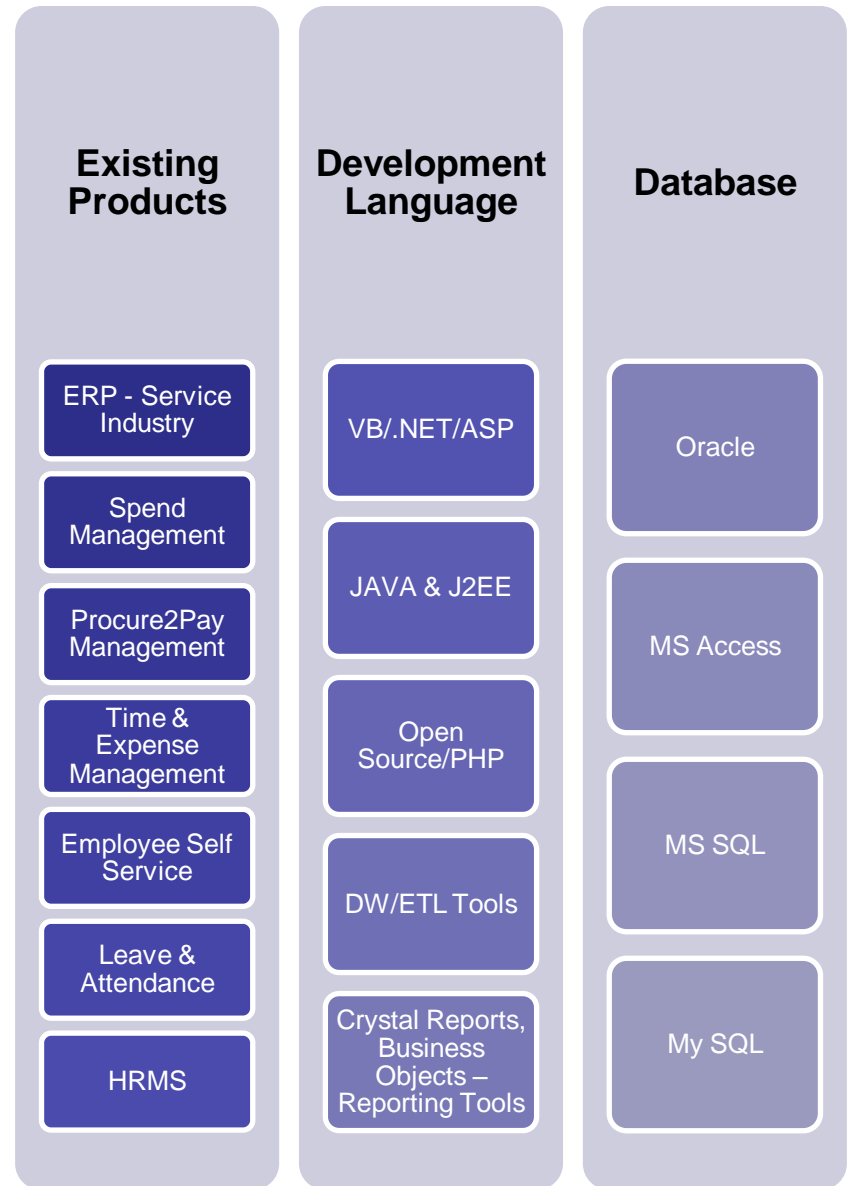
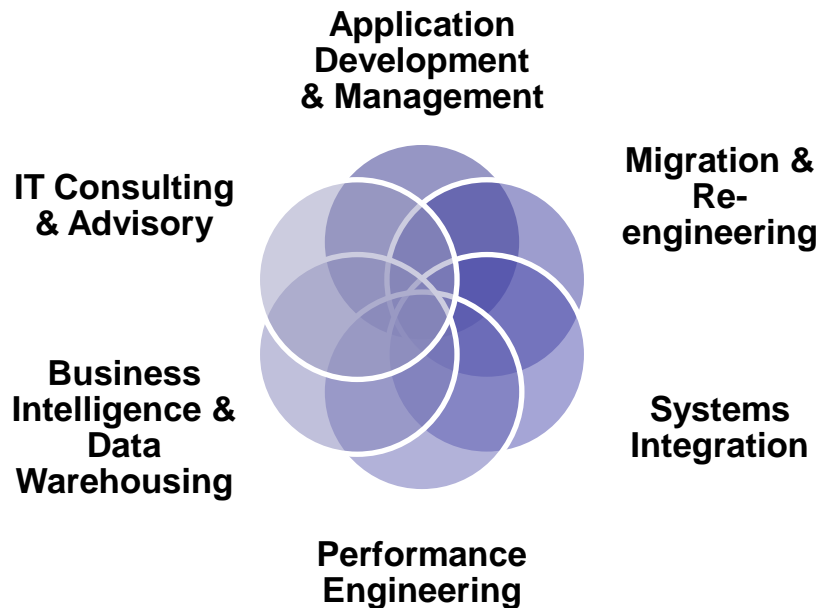
On-Boarding

Employee Lifecycle Management (Confirmations, Mid Term Changes, Leave Management, Transfers, Appraisals, Relocations)

Payroll & CTC Expense Reimbursement

Exit

# IT Service Offerings



# Operations Service Offerings

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**Application Form Processing**

**CMS Mandate Reconciliation**

**Advisor Licensing – CDOPS  
Management**

**Claim Refund Processing &  
Payout**

**IUC Reconciliation**

**Policy Renewals**

# Consulting Service Offerings

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**Business Case Design – SSC (Shared Services Setup)**

**New Business Incubation & Setup**

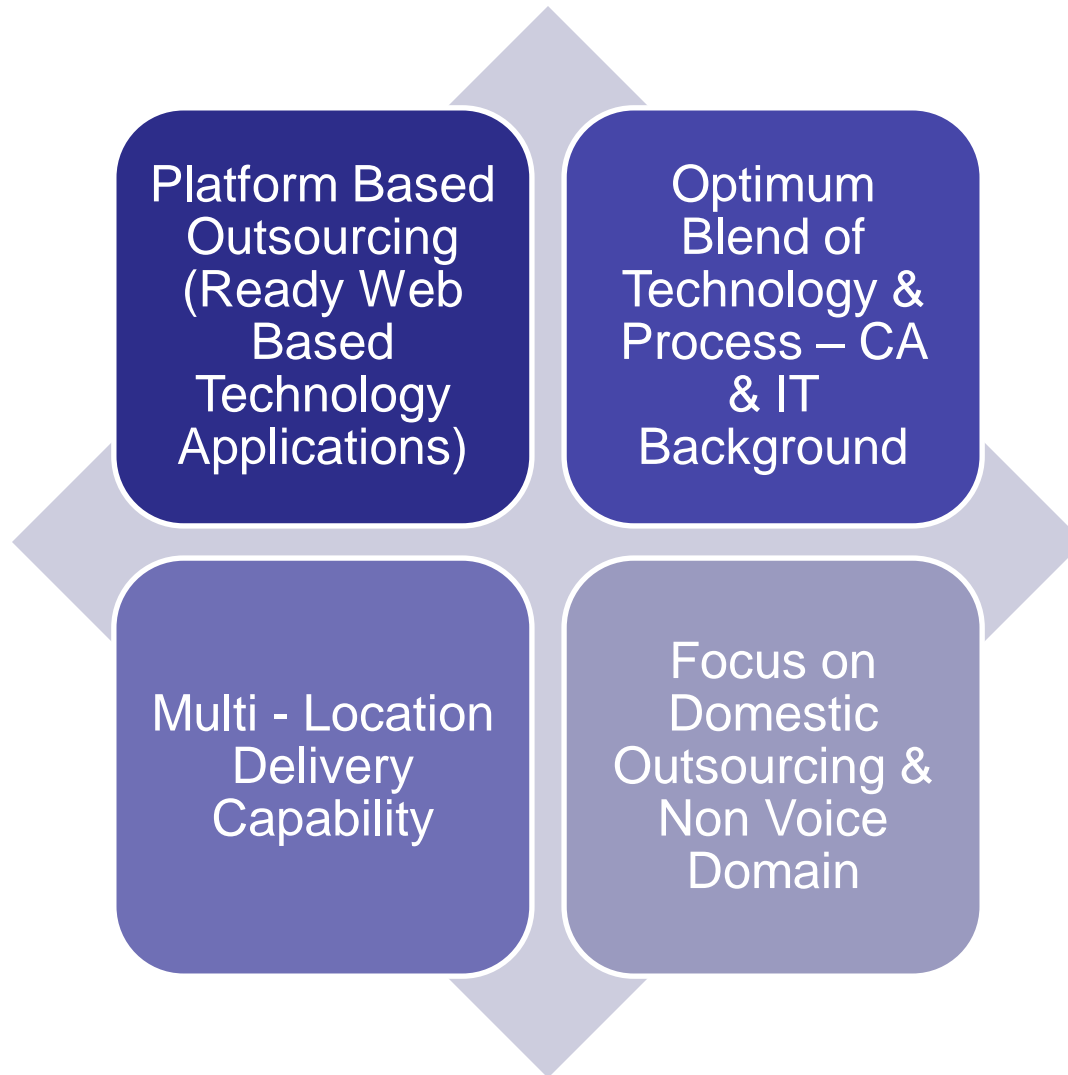
**New Business – India Entry Strategy**

**Process Audits & Re-engineering**

**Process Design & Mapping**

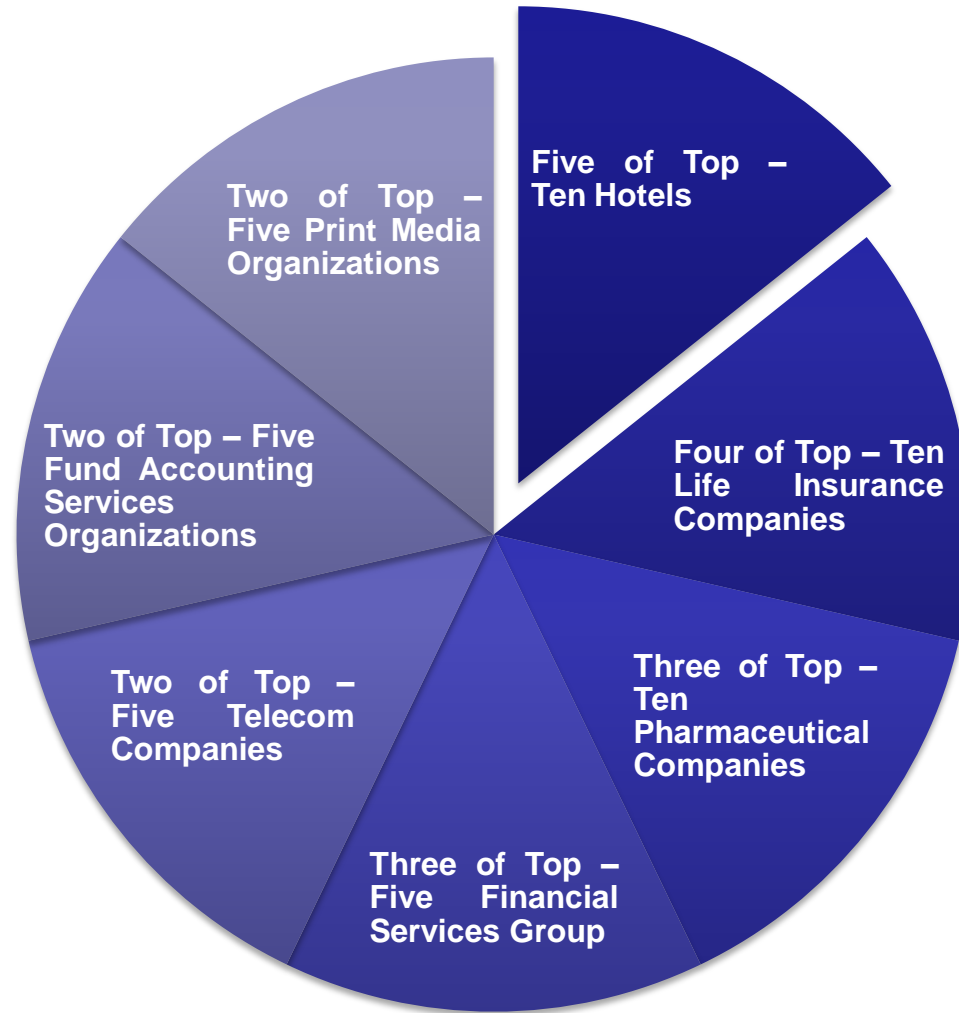
# Differentiating Factors

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# Select Credentials

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# **FAO | HRO | IT | Operations | Consulting**

**Mumbai | Noida | Hyderabad | Bangalore | Kolkata**